HACKETTSTOWN REGIONAL MEDICAL CENTER CARDIO PULMONARY POLICY MANUAL CERNER DOWNTIME PROCESSES

Effective Date: March 2010 Policy No: 1.021

Cross Referenced: Origin: Cardio Pulmonary

Reviewed Date: 02/16 Authority: Cardio/Pulmonary Manager

Revised Date: 02/16 Page: 1 of 2

Scope: All members of the Cardio-pulmonary Department.

Purpose: To provide a procedure in the event that Cerner, the electronic medical record system,

is inoperable.

Procedure:

A. Manager or designee will perform the following:

- 1. Inform all staff about impending planned downtime.
- 2. Assess staffing levels.
- 3. Advise staff to obtain 'Downtime Manual' for their specific area of work

Cardiology

- 30 minutes before downtime (if possible), print all needed reports, print additional labels and armbands for downtime forms and enter all documentation and/or results.
- Obtain 'Cardiology Downtime Procedure Manual'
- Follow directions in manual
- Make sure to check fax machine often for orders being sent

Echocardiogram

- Obtain 'Echo (all types) and TCD Downtime Procedure Manual'
- Follow directions in manual
- Make sure to check fax machine often for orders being sent

Pacemaker

- Obtain 'Pacemaker Clinic Downtime Procedure Manual'
- Follow directions in manual
- Make sure to check fax machine often for orders being sent

Pulmonary Function Testing

- 30 minutes before downtime (if possible), print scheduled patients face sheets and labels for all downtime forms
- Obtain 'PFT Downtime Procedure Manual'
- Follow directions in manual
- Make sure to check fax machine often for orders being sent
- *See actual 'PFT Downtime Procedure Manual' for specific downtime instructions.*

Pulmonary Rehabilitation

- Obtain 'Pulmonary Rehab Downtime Procedure Manual'
- Follow directions in manual
- *See actual 'Pulmonary Rehab Downtime Procedure Manual' for specific downtime instructions.*

^{*}See actual 'Cardiology Downtime Procedure Manual' for specific downtime instructions.*

^{*}See actual 'Echo (all types) and TCD Downtime Procedure Manual' for specific downtime instructions.*

^{*}See actual 'Pacemaker Clinic Downtime Procedure Manual' for specific downtime instructions.*

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Respiratory/ABG

• Obtain 'Respiratory Downtime Procedure Manual'

- Place 'ABG DOWNTIME FOLDER' and 'TEMPORARY ACCESSION NUMBER FORM' next to the ABG machine.
- Follow directions in manual, making sure to read directions for every section
- Make sure to check fax machine often for orders being sent
- *See actual 'Respiratory Cerner Downtime Book' for specific downtime instructions.*

Sleep Lab

- Obtain 'Sleep Disorders Center Downtime Procedure Manual'
- Follow directions in manual
- *See actual 'Sleep Disorders Center Downtime Procedure Manual' for specific downtime instructions.*